



St Basil's
— living well —

Leading the future of Aged Care

Our Living Well Leadership Model




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The Living Well Leadership Model at St Basil's Homes SA is a pioneering initiative in aged care, based on a 'dyad' leadership approach.

This model pairs a clinical leader with a non-clinical leader to co-manage small areas or 'houses' of residents and staff. Each house is co-led by a Living Well House Manager and a Clinical Care Coordinator, with their own hospitality, lifestyle, care, and clinical staff.

The aim is to provide care that feels more like living at home, while also improving the quality of care provided.





The Living Well House Manager is responsible for leading the Living Well and Lifestyle teams in their house. The Clinical Care Coordinator is responsible for the clinical outcomes in their house and for leading the clinical team.

The model aims to provide care that is less like traditional aged care and more like living at home, while also improving the quality of care we provide. Importantly, we also want our staff to focus on their area of expertise and training, while giving them opportunity for personal development and career progression.

We are excited to be the first in the world to apply this model in the aged care setting.

Evidence based


The Living Well Leadership Model was trialled in partnership with Griffith University in 2023/2024, with the support of a grant from ARIIA (Aged care Research & Industry Innovation Australia).

The model was developed through extensive consultation and co-design with our residents, families and staff.

An evaluation of our model, led by Associate Professor Katrina Radford and Dr Ellie Meissner, showed an improvement in the quality of care and general satisfaction with care from residents, families and staff. Staff also reported an improvement in their role clarity, career progression and decreased occupational stress.

Overall, the Living Well Leadership Model, supported by Griffith University and ARIIA, represents a significant advancement in aged care. It not only improves the quality of care for residents, but also enhances job satisfaction and career progression opportunities for staff.

This innovative approach has the potential to transform aged care, making it more resident-centred and responsive to the needs of both residents and staff.



From our St Basil's community

STAFF

"Having a clinical and non-clinical lead working together as partners, ensures that both leaders are across what's important to our residents, families and team members. This means communication is clear and consistent, so that little issues can be addressed as soon as they arise.

I am confident that residents and families are happier, and I know our team members are supported and can see career paths that were not available to them before the model was implemented."

RESIDENT

"I think everything works great here, I feel the care here is more personal and the staff know me well and know what I need before I even ask."

FAMILIES

"From the moment my mother began residing at St Basil's the connection to resident's best interests and the sense of community were very clear. I believe this is strongly linked to the fact that they have professionals working both on the clinical and the 'people' side.

The obviously clear communication between the two ensure that my mother's needs are met on multiple levels as well as addressing some of my own. Tricky situations are met with care and consideration, and no question is too difficult. I have found their support of families and residents is excellent. This working model definitely sets St Basil's apart from other facilities that I have visited."

Our commitment to our St Basil's community

We strive to provide the best quality care and ensure our values of 'Courtesy and Kindness' shine through in everything we do.

Our Living Well Leadership Model focuses on teamwork and supports our staff to develop and thrive at St Basil's, so together we can ensure our residents are living well, their way.

For more information chat to your Living Well House Manager, home's General Manager, or contact us via T 08 7424 0900 E info@stbasils.com.au stbasils.com.au